

Electronic Acknowledgement Receipt

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| EFS ID: | 9246812 |
| Application Number: | 09820457 |
| International Application Number: | |
| Confirmation Number: | 6674 |
| Title of Invention: | Systems and methods for utilizing printing device data in a customer service center |
| First Named Inventor/Applicant Name: | Michael J. Borg |
| Customer Number: | 22879 |
| Filer: | Scott Alan Lund/Sheena Harder |
| Filer Authorized By: | Scott Alan Lund |
| Attorney Docket Number: | 10006799-1 |
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File Listing:

| Document Number | Document Description | File Name | File Size(Bytes)/ Message Digest | Multi Part /.zip | Pages (if appl.) |
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| 1 | Miscellaneous Incoming Letter | Reply_Brief_Trns.pdf | 23070 c3f0013208bc70a177222a124000322945c5a9a2a6 | no | 1 |

Warnings:

Information:

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| 2 | Reply Brief Filed | Reply_Brief.pdf | 149225 <small>ad651c5e602b6c460000b226a5078cd88-948802</small> | no | 9 |
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